

# TAKE CARE OF YOUR HEALTH: KNOW YOUR RIGHT

## What is the Catalan Health System (CATSALUT)?

It is the public entity responsible for ensuring the public health care; it offers the insurance in Catalonia and the health services.

It is important to differentiate between being assisted from being insured by CATSALUT (i.e. owning a TSI).



## Who has the right to access to the Catalan Health System (CATSALUT)?

- ▶ All people with national or foreign residence and work permit.
- ▶ Foreign people with irregular status after three months of registration (except in special cases such as living with HIV or be linked to an NGO that works with sex workers and other exceptions you can consult)

- ▶ All people, regardless of their legal status and registration are entitled to:
  - To be attended at the emergency, because of an illness or serious accident until the medical discharge report both in hospitals and ambulatory (including the entire treatment and monitoring of Post-Exposure Prophylaxis for HIV Non-Occupational and other prophylaxis ITS).
  - Pregnant women until the medical discharge report, including childbirth and postpartum.
  - Underage persons (18 years old) has the same right as persons with Spanish nationality.

**YOU DO NOT HAVE TO PAY FOR THE CARE RECEIVED IN THE CASES MENTIONED**

We can advise and seek ways to solve it.

Comitè 1r Desembre

Plataforma Unitària d'ONG-SIDA de Catalunya

[www.comite1desembre.org](http://www.comite1desembre.org)

Mail: [coordinacio@comite1desembre.org](mailto:coordinacio@comite1desembre.org)

Tlf: 676456809

**comitè 1D**  
comite1desembre.org

Plataforma Unitària d'ONG-SIDA de Catalunya



Generalitat de Catalunya  
**Agència de Salut Pública de Catalunya**

# TAKE CARE OF YOUR HEALTH: KNOW YOUR RIGHT

## What I have to do to access to the CATSALUT?

Get the Personal Health Card (TSI), in order to do that you have to be registered at the city council (3 months or 1 year depending on the service you want to access).



## What is useful for the TSI?

Owing a TSI allows you to have a referenced ambulatory and be attended with no restrictions.

- ▶ The First Level TSI offers you to access to the attention in emergencies and primary medical care.  
Three months of registration needed.
- ▶ The Second Level TSI also offers access to specialized care.  
One year of registration needed.

When you are assigned a health card number (CIP) you're already active in the Catalan health system. If you physically do not have the health card they can't deny you the access to health care and they should not cause you any problem. If they do, ask to speak with the person responsible for patient care.

## CONTACT US:

- If you can get a city council registration
- If you live with HIV and you don't have a TSI
- If you are a sex worker and you don't have a TSI
- If you meet all the requirements and yet they refuse to give you healthcare or they intend to charge you for a service.

**We can advise and seek ways to solve it.**

Comitè 1r Desembre

Plataforma Unitària d'ONG-SIDA de Catalunya

[www.comite1desembre.org](http://www.comite1desembre.org)

Mail: [coordinacio@comite1desembre.org](mailto:coordinacio@comite1desembre.org)

Tlf: 676456809

**comitè 1D**  
comite1desembre.org

Plataforma Unitària d'ONG-SIDA de Catalunya



Ajuntament de  
Barcelona



Generalitat de Catalunya

Agència de Salut Pública de Catalunya